Grounding Threads BY SERENOVA • HF Studios

Founder and HF Studios Commitments

Effective Date	November 8, 2026
Legal Owner	Hann Madgyesy
Operator	Hann Madgyesy / Grounding Threads by Serenova
General Contact	groundingthreads_help@serenov-a.online
Legal Contact	groundingthreads_legal@serenov-a.online

Applies to: Grounding Threads by Serenova storefront and related communications

Relationship to the store

Grounding Threads by Serenova is a creative storefront within the Serenova brand world and under the HF Studios umbrella. The commitments below are the existing signed statements published in Serenova's Legal section. They are reproduced here without substantive rewriting so their meaning remains intact. The signed originals remain the controlling source documents.

Serenova Founders Commitment

Created November 1 2026 Updated November 1 2026 Version 1.3

Why I started

Serenova began with a question: "What if it were that easy?" What if finding a place to write, checking in with yourself, or looking for useful information did not mean navigating something overwhelming? What if those things could come together in a space that felt thoughtful, welcoming, and easier to use?

That question continues to guide this work. I want Serenova to offer practical tools with a clear purpose, while leaving room for the person using them to decide what helps.

My commitment to you

I am committed to building an environment where people are treated with dignity. Someone's circumstances, struggles, identity, or experiences should never be an excuse to belittle them. I expect anyone representing Serenova to communicate respectfully and take concerns seriously.

Respect also means listening when something misses the mark. I will consider feedback, acknowledge mistakes, and work toward improvements without promising that every request can be fulfilled.

Honesty about what we offer

I am committed to describing Serenova's features and limitations clearly. Nova AI is software. Its responses can be inaccurate, unpredictable, upsetting, or different from what someone hoped to receive. My commitment is to communicate those limitations openly and provide clear ways to raise concerns.

Serenova's purpose does not justify promises of recovery, perfect answers, or guaranteed outcomes.

Care in our decisions

I am committed to considering privacy, accessibility, clarity, and user choice as Serenova develops. Statements about these subjects should reflect what the service actually does. When something changes, the information explaining it should change too.

My signature represents my adoption of these principles and my responsibility to keep returning to them as this project grows.

Approved by the founder of Serenova Signed original dated November 5 2026

HF Studios Statement of Founder Commitment

Created November 1 2026 Updated November 1 2026 Version 1.3

Purpose and adoption

HF Studios establishes this statement to record the principles guiding the development, presentation, and operation of Serenova. These principles concern respectful treatment, accurate communication, responsible product decisions, and accountability for the commitments made under the Serenova name.

This statement becomes adopted upon signature by the founder on the date recorded below.

Respectful treatment

HF Studios commits to setting expectations for respectful communication by those acting on behalf of Serenova. User questions, complaints, and feedback will be considered without intentionally shaming or belittling individuals because of their personal circumstances, identities, or experiences.

Respectful treatment includes communicating service boundaries clearly and explaining when a request falls outside the assistance Serenova can provide.

Accurate representation and AI transparency

HF Studios commits to presenting Serenova's capabilities and limitations honestly. Nova AI will be identified as software, and descriptions of its features will acknowledge that generated responses may be inaccurate, unpredictable, distressing, or inconsistent with a user's expectations.

Product descriptions and public statements must avoid guarantees of therapeutic benefit, uninterrupted availability, complete security, or a particular personal outcome.

Responsible development and accountability

HF Studios commits to considering privacy, accessibility, usability, and meaningful user choice when evaluating Serenova's features. Published statements must remain consistent with the service's actual practices and available controls.

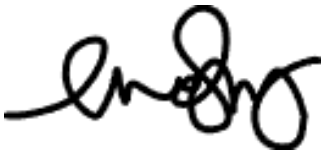
Identified problems and user feedback will inform ongoing review. Material changes to published commitments will be documented through dated revisions so that users can distinguish current statements from earlier versions.

Founder approval

By signing below, the founder adopts these principles as expectations for decisions made on behalf of Serenova. This statement expresses organizational commitments; it does not certify that every feature has been independently audited or that every intended improvement is already complete.

Approved on behalf of HF Studios Signature and adoption date retained in the signed source document

Original founder signature and HF Studios seal



11/05/2026





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